

✓ 294932
Latimer, Becky

From: Latimer, Becky
Sent: Thursday, October 22, 2020 2:51 PM
To: Susan Gauff
Subject: 2019-290-WS

Dear Susan Gauff,

This is to acknowledge receipt of your Letter of Protest/Comments to the Public Service Commission of South Carolina. Your Letter of Protest/Comments will be placed in the Protest File of the Docket listed below and on the Commission's Website at www.psc.sc.gov.

- Docket No. 2019-290-WS - Application of Blue Granite Water Company for Approval to Adjust Rate Schedules and Increase Rates

A Protestant is an individual objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but cannot cross-examine witnesses offered by other parties.

According to the Commission's Rules of Practice and Procedure, filing a Protest does not make you a Party of Record. A Protestant desiring to become an Intervenor (i.e., a Party of Record) in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission.

You can follow this Docket and other daily filings made at the Commission by subscribing to the Commission's Email Subscriptions at this link: <https://dms.psc.sc.gov/Web/Email>; or you can follow the individual Docket at the link listed below:

Docket No. 2019-290-WS - Application of Blue Granite Water Company for Approval to Adjust Rate Schedules and Increase Rates <https://dms.psc.sc.gov/Web/Dockets/Detail/117247>

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,
Becky Latimer

Public Service Commission of South Carolina
101 Executive Center Dr., Suite 100
Columbia, SC 29210



Phone: 803-896-5100

Fax: 803-896-5199

www.psc.sc.gov

Save as PDF file and Email form

to: contact@psc.sc.gov

* Required Fields

Letter of Protest

Date: * 10/22/2020

Docket No. 2019-290-WS

Protestant Information:

Name * Susan Gauff

Mailing Address:

City, State Zip * Lake Wylie SC

Phone *

E-mail

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

Customer of Blue Granite Water

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

We understand a rate increase has been approved for Blue Granite. Our rates are already exorbitant -- the highest in the greater Charlotte area. Median rate for Charlotte water is \$55/month @ 4000 gallons. Our bill is over \$100 for less than that amount. We recently had a water use regulation imposed on us because Blue Granite did not plan for the high rate of growth in our area. We are constantly having water turn-offs and boil water orders. The water smells and tastes bad. They are doing no infrastructure repair in our neighborhood that we can detect. We do not believe they should be given any increase -- in fact the rate they are allowed to charge should be reduced.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? *

No

Signature Required: